# Professor Linda Mulcahy, LLB, LLM (Law and Social Theory) PhD (Sociology), MA (Art History)

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## Current and previous academic appointments

- Professor of Socio-Legal Studies and Director of the Centre for Socio-Legal Studies, January 2019-
- Professor of Law, LSE, January 2010 –2018
- Anniversary Reader (1999) then Professor of Law and Society (2003-2009) School of Law,
   Birkbeck College, University of London
- Lawfords Reader in Law, School of Law, University of North London, 1995-1999
- Principal Research Fellow and founding member, Social Sciences Research Centre, South Bank University, 1991-1995
- Research Officer, Centre for Socio-Legal Studies, Wolfson College, Oxford University, 1987-1991 and tutor St Anne's College.
- Research Assistant to Brenda Hale, Law Commission, Lord Chancellor's Department, 1986-87
- Research Assistant to Professors Huge Beale and Michael Furmston, and tutor, Faculty of Law, University of Bristol, 1984-86

## **Current academic Affiliations**

- Visiting professor, ANU Law School 2018-2020
- Governing Body Fellow, Wolfson College, Oxford
- Associate, Oxford Human Rights Hub 2019-

## **Management Roles**

- Director, LSE PhD Academy (post-graduate Dean), 2015-2018 (0.5 appointment)
- Director, ESRC Doctoral Training Centre, LSE, 2013-2018
- Head of Law School, Birkbeck College 2005-2008
- Dean, Faculty of Arts, Birkbeck College, University of London, 2001-2004
- University Director of MRes programmes and Postgraduate course-coordinator, Vice-Chancelloriate, University of North London, 1998-99

#### **Awards**

- University of Oxford Vice Chancellor's Award for Innovation and Impact for the Supporting online justice project conducted in partnership with HMCTS, 2022
- LSE Student Union Student led Teaching Award, Welfare and Pastoral Support 2018.
   Runner up 2014, 2017
- SLSA annual prize for contributions to the socio-legal community 2017
- Elected Fellow Academy of Social Sciences 2013

# Research Grants (institutional lead)

Successful 2017 2018 2017 2016 2015	£ 50,405 £3.0 million £3.5 million £ 35,000	LSE Lead on London Consortium bid for a London AHRC Doctoral Training Partnership HEFCE IAA Business Boost Funding Lead on successful bid for ESRC Postdoctoral Fellowship scheme Lead on successful LSE Doctoral Training Partnership bid to ESRC Bid to LSE Impact Acceleration Account: Collaboration with non-HEI bodies in the doctoral training programme
kesearch Gr	ants (personal)	
2022	£ 327,631	PENDING: National Institute for Health Research, Policy Research Unit, Patient experiences of medical complaints and claims
2022 2021-23	£ 21,837 £ 16,094	ESRC, Impact Acceleration grant: Designing for Inclusion National Institute for Health Research: Experiences of adverse events in the NHS
2020	£ 56,000	John Fell Fund: Designing user friendly online appeal systems- the case of the Traffic Penalty Tribunal
2020	£ 260,000	ESRC Supporting Online Justice: Enhanciing accessibility, participation and procedural fairness
2019	£1,000,000	Arts and Humanities Research Council, Enhancing 'Democratic Habits: An oral history of the Law Centres movement' with Burton, Bryson and McEvoy.
2020-2023	£ 336,672	National Institute for Health Research, Journeys through complaints systems
2019-2023 2019	£ 15,000 £ 52,000	ESRC funded Socio-Legal methodology masterclass 'An oral history of pioneering legal women' funded by Oxford University John Fell fund.
2017-19	€ 51,000	Partner in European Research Council Grant on Judicial Settlement practices in Israel, Italy and the UK held by Miki Alberstein, Bar Illan University
2014-16	\$ 10,000	Travel and subsistence: Distinguished Visiting Professor, UTS School of Architecture
2013-15	£ 35,000	Arts and Humanities Research Council, Judging images: the making, management and consumption of images of the legal system with Professor Leslie Moran, Birkbeck College
2015-17	£132,041	Leverhulme Trust, 'Design and Due Process' Research Project Grant scheme
2013-17	£ 60,504	AHRC Collaborative Doctoral Award with the British Library
2007-08	£125,000	(with the Public Law Project) Square pegs in round holes: Mediation of judicial review actions, Nuffield Foundation.
2007	£ 15,000	Mediation bibliography, Department for Constitutional Affairs
2002 2001	£ 24,000 £ 5,000	Clinical negligence reform, Department of Health. Feminist legal studies Website Project, UK Centre for Legal Education
1998-2000	£260,000	Living in cities of change - Diversity and development research centre, University of North London (with O'Brien, Ginsberg, Thake and Rose)

1998-2000	£ 52,000	Mediating neighbour disputes, Nuffield Foundation.
1996-99	£249,000	Mediating medical negligence Claims – an official evaluation of the NHS pilot scheme, NHS Executive.
1993-94	£ 57,000	The relationship between mishap, grievances, complaints and claims, NHS Executive
1992-93	£ 56,000	Consultant's responses to complaints, Oxford Regional Health Authority
1992	£ 12,000	Annotated bibliography of literature on complaints in the administrative justice system, ESRC

## Membership of Research Councils and Trusts

- UKRI Future Leaders Fellowships Panel College 2019-present
- Member Ministry of Justice Court Reform Evaluation Committee 2019-2024
- Member ESRC Peer Review Panel 2015-
- Member Expert Group, Russian Research Council 2014-
- Member Expert Group, Nuffield Foundation UK Administrative Justice Hub 2014-
- Expert Reviewer panel, ESRC Secondary Data Analysis Initiative I & II, 2012-14
- Member of grants committee, Leverhulme Trust, 2012-2014
- Member of ESRC's Sociology History and Anthropology Research College 1999-2002

#### **Academic Editorial Work**

- Editorial Advisory Board, Journal of Law and Society, 2018-
- International Advisory Board Queen Mary Yearbook of Interdisciplinary Legal Studies 2016-
- Co-ordinating Editor (2002-16) and Lead Editor (2005-2008), Social and legal Studies, 2002-2016
- Founding member of the editorial board for Palgrave Macmillan's socio-legal book series 2009 present
- Member of the editorial board of the Journal of Law and Society 1999-2002

#### Academic advisory roles

- Joint academic chair of the Administrative Justice Council (AJC), member of AJC Steering Group and AJC Council 2022-
- Eminent Scholars Archive Steering Group, Cambridge Law Faculty 2022-
- Advisor to the Board of National Life Stories at the British Library 2019-
- Advisory Group of the Society for Advanced Legal Studies 2019-
- Member of the council of JUSTICE 2016-2022
- Member of the Advisory Board, International Inequalities Institute, LSE 2016-2018
- Member of the AHRC funded project Advisory Board 'A Biography of the Abortion Act 1967' led by Professor Sally Sheldon, 2016-2018
- Member, Legal Records of Risk Project directed by William Twining, 2016 -
- Member of the Advisory Committee, Centre for Socio-Legal Studies, University of Oxford 2014-2018
- Member of the European University Institute committee on the Future of the European Doctorate 2015-17
- Member, Advisory Committee, Gender Institute, LSE, 2010-2018
- Chair, Research Committee, Institute of Advanced Legal Studies, 2010-2013
- Institute of Advanced Legal Studies Advisory Council 1999-2001; 2010 2013
- Chair, University of London Subject Panel in Law 2002
- Treasurer, Socio-Legal Studies Association 1986-1989 and 2010-2013
- Elected Chair of the UK Socio-Legal Studies Association 1999-2002

## Research led consultancy and non-HEI advisory work

- Judge for the Next 100 Years Inspirational Women in law annual awards, 2021, 2022
- Elected to the Council of JUSTICE 2016-2019, re-elected 2019-2021
- Research Consultant, JUSTICE, 2015-16
- Research Consultant, Young Legal Aid Lawyers, 2011-2012
- Research Consultant, Public Law Project 2000-2002; 2008-2009
- Member of Department of Health IVI group 2006-2008
- Member of Civil Mediation Council, elected chair of the academic sub-committee 2006-2007
- External evaluator of the National Patient Safety Education Framework, Australian Council for Safety and Quality, 2005
- Research Consultant, Healthcare Commission, 2004
- Expert Adviser Kerr/Haslam Inquiry (Department of Health, Cm 6640), 2004-2006
- Expert Adviser Neal Inquiry (Department of Health Cm 6315), 2002-2004
- Expert Adviser Ayling Inquiry (Department of Health Cm 6298), 2002-2004
- Research Consultant, Commission for the Regulation of Healthcare Professionals, 2003-2004
- Research Consultant, Centre for Effective Dispute Resolution, 2003-2004
- Research Consultant to Department of Health in preparation of the Chief Medical Officer's White Paper on medical negligence, 2002-2003
- Expert Adviser, New South Wales Department of Health 2002
- Research Consultant, Judicial Studies Board, 2000
- Member of Public Law Project management committee 2000-2002
- Member of National Clinical Disputes Forum 1996-2000; 2005-2007
- Member, ADR sub group of Medical negligence working group, Woolf Inquiry into the Civil Justice System, 1995

## **Publications**

#### **Books**

# Sole authored

Mulcahy, L., (2011) Legal Architecture: Justice, Due Process and the Place of Law, London: Routledge

Mulcahy, L., (2008) (2005) Contract Law in Perspective, 5<sup>th</sup> and 6<sup>th</sup> editions, London: Routledge

Mulcahy, L., (2003) Disputing Doctors: The socio-legal dynamics of complaints about doctors, Buckingham: Open University Press

# Co-authored

Mulcahy, L., and Rowden, E., (2019) The Democratic Courthouse: A Modern History of Design and Due Process, London: Routledge.

Mulcahy, L., and Summerfield, L., (2001) Keeping it in the Community – An evaluation of the use of mediation in the resolution of neighbour disputes, Norwich: The Stationery Office

Mulcahy, L., Selwood, M., and Netten, A., (2000) Mediating Medical Negligence Claims - an option for the future? An evaluation of the Department of Health's Mediation Pilot Scheme, Norwich: The Stationery Office

Allsop, J., and Mulcahy, L., (1996), Regulating Medical Work: Formal and Informal Controls,

**Buckingham: Open University Press** 

#### **Edited collections**

Mulcahy, L., and Cahill O'Callaghan, R., (eds) (2021) Special Issue of the Journal of Law and Society on Socio-legal Methodologies. Volume 48, Issue \$1 (online only)

Cowan, D., Mulcahy, L., and Wheeler, S., (2014), Major Works in Socio-Legal Studies, four volume set, London: Routledge

Campbell, D., Mulcahy, L., and Wheeler, S., (eds) (2013) Changing concepts of contract: Essays in honour of Ian Macneil, London: Palgrave Macmillan Socio-Legal Series. Published in softback 2015

Stychin, C., and Mulcahy, L., (Editors) (2010), (2007) Legal Method and Legal Systems, Sweet and Maxwell, London

Mulcahy, L., and S. Wheeler (eds) (2005) Feminist Perspectives on Contract, Cavendish Publishing, London

Mulcahy, L., Rosenthal, M., and Lloyd-Bostock, S., (eds) (1999), Medical Mishaps, Open University Press, Buckingham

#### Articles published in peer reviewed journals

#### In press

Linda Mulcahy and Anna Tsalapatanis (2022) Exclusion in the interests of inclusion: Who should stay offline in the emerging world of online justice? *Journal of Social Welfare and Family Law* 

#### **Published**

Cahill O'Callaghan, R and Mulcahy, L., (2022) Where are the numbers? Challenging the barriers to quantitative socio-legal scholarship in the UK. *Journal of Law and Society*, Volume 49, Issue S1 Socio-Legal Methodologies (Part II)

Mulcahy, L.., and Teeder, W., (2022) Vanishing litigants, vanishing trials and vanishing precedent: An analysis of civil litigation trends in England and Wales and the socio-legal dynamics of norm creation" revise and resubmit Modern Law Review Volume 85, Issue2 Pages 326-367

Mulcahy, L., Rossner, M. and Tsalapatanis, A., (2021) "It's about time: investigating the temporal in socio-legal studies through unstructured interviews" *Journal of Law and Society*, Volume 48, Issue \$1 (online only)

Mulcahy, L., and Cahill O'Callaghan, R., (2021) "Socio-legal methodologies" *Journal of Law and Society*, Volume 48, Issue S1 (online only)

Mulcahy, L., (2020) The Many Beginnings of Philip Aneurin Thomas, Journal of Law and Society, Volume 47, Issue S2 (online only)

Mulcahy, L., (2018) "Revolting Consumers: A revisionist account of the 1925 ban on photography in English courts and its implications for contemporary debate" *International Journal of Law in Context special issue* 2018 Issue 4 pp 559-580.

Mulcahy, L., (2017) "The Eyes of the law: A visual turn in socio-legal studies?" Journal of Law and Society Special Issue on Main Currents in the Sociology of Law. Publication December 2017 (published online: 8,000 words)

Mulcahy, L., and Flessas, T., (2016) 'Slave Labour: Taking the art out of the street and the street out of the art', Law Culture and Humanities. Published in electronic format 20th January 2016. DOI: 10.1177/1743872115625951

Mulcahy, L., Rowden, E, and Orr, Kirsten (2016) "Introduction: Making Sense of Law: Pungency, Feel and Rhythm" Special Issue, Law Culture and Humanities. Published in electronic format 13<sup>th</sup> January 2016. DOI: 10.1177/1743872115623173

Mulcahy, L., (2015) 'Docile suffragettes? Resistance to police photography and the possibility of object-subject transformation' (2015) Feminist Legal Studies 23 (1) pp 79-99

Mulcahy, L., (2015) 'Watching Women: What Illustrations of Courtroom Scenes Tell Us about Women and the Public Sphere in the Nineteenth Century', in Legal Life Writing: marginalized Subjects and Sources, a special issue of Journal of Law and Society, (Edited by Mulcahy and Sugarman) Vol 42 No 1, pp 53-73

Mulcahy, L., and Sugarman, D., (2015) 'Introduction', in Legal Life Writing: marginalized Subjects and Sources, a special issue of Journal of Law and Society, (Edited by Mulcahy and Sugarman) Vol 42 No 1, pp 1-6

Mulcahy, L., (2014) 'The Market for Precedent: Shifting Visions of the Role of Clinical Negligence Claims and Trials', Medical Law Review, (Spring 2014) 22 (2), pp 274-290

Mulcahy, L., (2013) 'Putting the Defendant in Their Place: Why Do We Still Use the Dock in Criminal Proceedings?' (2013) *British Journal of Criminology* 53 (6), pp 1139-1156

Mulcahy, L., (2013) 'The collective interest in private dispute resolution', Oxford Journal of Legal Studies, 2013, Vol. 33, No.1, pp 59-80

Mulcahy, L., (2011) 'Imagining Justice: An exploration of the controversy surrounding Stirling Lee's depiction of Justitia in nineteenth century Liverpool', Law, Culture and Humanities Vol 9, No 2. Pp 311-329

Mulcahy, L., (2009) 'The unbearable lightness of being – Shifts towards the virtual trial', *Journal of Law and Society*, Vol. 35(4) pp 464-489. Updated version published in Portuguese In P. Brancos (Ed.) Sociologia do(s) Espaço(s) da Justiça: Diálogos Interdisciplinares. Coimbra: CES/Almedina (forthcoming, 2013)

Mulcahy, L., (2008) 'Architectural Precedent: Manchester Assize Courts and Monuments to law in the mid Victorian era', 19 Kings Law Journal pp 525-550

Mulcahy, L., (2007) 'Architects of Justice: the politics of court house design', Social and Legal Studies, Vol. 16(3) pp 383-403

Mulcahy, L., (2005) 'Feminist Fever? Cultures of Adversarialism in the aftermath of the Woolf Reforms', *Current Legal Problems*, Oxford University Press, Oxford vol.58 edited by Jane Holder and Colm O'Cinneide, pp 215-234

Mulcahy, L., (2001) 'Can Leopards Change their spots? An evaluation of the role of lawyers in medical negligence mediation', *International Journal of the Legal Profession*, Vol. 8, No.3 pp 203-224

Mulcahy, L., (2001) 'The Possibilities and Desirability of Mediator Neutrality – Towards an Ethics of Partiality?' Journal of Social and Legal Studies, Vol. 10(4) pp 505-527. Reproduced in The development of Legal Philosophy in Greater China: Beyond Globalization and Localization', edited Andrew Chui, Red Publication Hong Kong

Mulcahy, L., (2000) 'The devil and the deep blue sea? A critique of the ability of community mediation to suppress and facilitate participation in public life', *Journal of Law and Society*, Vol. 27 (1) pp 133-50

Allsop, J., and Mulcahy, L., (1998) 'A half open door: a commentary on NHS complaints systems', *Journal of Contemporary Law Vol.* 3(3), pp 170-93

Mulcahy, L., and Tritter, J., (1998) 'Pyramids, Pathways, and Icebergs - Understanding the relationship between dissatisfaction, complaints and disputes' 20 Sociology of Health and Illness 6 (1998), pp 825-847

Mulcahy, L., and Allsop, J., 'Maintaining professional identity: doctors' responses to complaints' 20 Sociology of Health and Illness 6 (1998), pp 847-869

Mulcahy, L., 'From fear to Fraternity: Doctors' Construction of Rational Identities in Response to Complaints' 18 Journal of Social Welfare and Family Law 4 (1996), pp 397-412

Mulcahy, L., and Allsop, J., (1995) 'Dealing with Clinical Complaints' 4 Quality in Health Care, pp 135-43

Mulcahy, L., with Lloyd-Bostock, S., 'Managers as Third-Party Dispute Handlers in Complaints about Hospitals' 16 Law and Policy 2 (1994), pp 185-208

Mulcahy, L., and Lloyd-Bostock, S., 'The Social Psychology of Making and Responding to Hospital Complaints: An Account Model of Complaint Processes' 16 Law and Policy 2(1994), pp. 123-48. The full text of this is reproduced in Galligan, D., (ed.) A Reader on Administrative Law, Oxford: Oxford University Press, 1996

Mulcahy, L., Jost, T., Strasser, S., and Sachs, L., 'Consumers, Complaints and Professional Discipline: A look at Medical Licensure Boards' Winter Health Matrix: Case Western Reserve University Journal of Law and Medicine (1993), pp 309-338

Mulcahy, L., 'Facing the Future: A review of the Law Commission's Ground for Divorce Paper' Family Law (1988), pp 272-273

# Chapters in edited collections

#### In Press

Mulcahy, L., (2022) 'In conversation with Reza: Theory and Method in Socio-Legal Research' Cotterrell, Hyden, Nelken, Shultz (eds) Remembering Reza Banakar, London: Bloomsbury Publishing.

## **Published**

Mulcahy, L (2021) Virtual Poverty? What happens when criminal trials go online? In Cowan

and Mumford (eds) Pandemc Legalities: legal responses to COVID 19 – Justice and Social responsibility, Bristol: Bristol University Press.

Mulcahy, L., (2020) "The Processual Shape of Mediation" in Moscati, Palmer & Roberts (eds.) Comparative Dispute Resolution in Research Handbooks in Comparative Law under the general editorship of Francesco Parisi and Tom Ginsburg, Edward Elgar Publishing (7k words)

Mulcahy, L., (2017) 'Justice, Discipline and Beauty: Reconceptualising the Criminal Mugshot in the nineteenth century' in *The Age of Reform* (edited by Ian Ward), Volume three of *The History of Law and Culture* (edited by Gary Watt, London: Routledge (10k words)

Mulcahy, L., (2018) 'First woman Attorney General for England, Wales and Northern Ireland, Patricia Scotland' Landmark 62 in Auchmuty, R., and Rackley, E., (eds) Women's Women's Legal Landmarks: Celebrating 100 Years of Women and Law in the UK and Ireland London: Hart Publishing (2k words)

Mulcahy, L., (2013), "Telling tales about relational contracts: How do judges learn about the lived world of contracts? in Campbell, D., Mulcahy, L., and Wheeler, S., Changing Concepts of Contracts: Essays in honour of Ian Macneil, London: Palgrave Macmillan Socio-Legal Series

Mulcahy, L., (2013) "Back to the future? The challenge of the past for courthouses of tomorrow", in Architecture and Justice: Judicial Meanings in the Public Realm, edited by Jonathan Simon, Nicholas Temple and Renee Tobe, Aldershot: Ashgate

Mulcahy, L., (2012) Designing for democracy? What does the shift from majestic to mundane court houses tell us about attitudes towards justice in contemporary England Sociologia do(s) Espaço(s) da Justiça: Diálogos Interdisciplinares, CES/Almedina

Mulcahy, L and Wheeler, S., (2012) "Socio-Legal Accounts of the Lived world of contract" in Integrating Socio-Legal Studies into the law curriculum, Caroline Hunter, ed., London: Palgrave MacMillan

Mulcahy, L., and Andrews, C., (2010) "Baird v Marks and Spencer", Feminist Judgments: From Theory to Practice, edited by Rosemary Hunter, Clare McGlynn and Erika Rackley, Hart Publishing, Oxford

Mulcahy, L., (2010) 'Fortresses, Cathedrals and monuments to law: What does the architecture of the law court tell us about the role of law in society over time?' Supreme Court History Program Yearbook, edited by Michael White and Aladin Rahemtula, Supreme Court of Queensland, Brisbane pp 43-55

Mulcahy, L., (2004) 'The limitations of love and altruism: Feminist Perspectives in contract' in Mulcahy, L., and Wheeler, S., (eds) (2004) *Feminist Perspectives on Contract Law, Cavendish, London* 

Mulcahy, L., (2004) 'Bargaining in the shadow of the flaws: The feminisation of dispute resolution' in Mulcahy, L., and Wheeler, S., (eds) (2004) Feminist Perspectives on Contract Law, Cavendish, London

Mulcahy, L., (2000) 'Threatening Behaviour: The Challenge posed by medical negligence claims' Current Legal Problems edited by Freeman and Lewis, Oxford University Press, Oxford

Allsop, J., and Mulcahy, L., (2000) 'Dealing with Clinical Complaints', in Vincent, C., and Clements, R., (eds.) *Managing Risk in the NHS* (second edition), BMA Publications, London

Mulcahy, L., and Burns, S., (1999) 'Civil Justice Reforms, ADR and Mediation' in M. Powers and

N. Harris (eds.) Medical Negligence (3rd edition), Butterworths, London

Mulcahy, L., (1999) 'Sliding scales of Justice - A Cause for complaints?', in Michael Harris and Martin Partington (eds.) Administrative Justice in the 21st Century, Hart Publishing, Oxford

Mulcahy, L., (1999), 'Patient orientated approaches to dealing with medical negligence claims', in M. Rosenthal, S. Lloyd-Bostock, and L. Mulcahy (eds.) *Medical Mishaps, Open University Press, Buckingham* 

Allsop, J., and Mulcahy, L., (1999) 'How doctors react to complaints - coping strategies and identities in crisis', in Mulcahy, L., Rosenthal, M., and Lloyd-Bostock, S., (eds.) *Medical Mishaps*, Open University Press, Buckingham

Mulcahy, L., and Rosenthal, M., (1999) 'Beyond blaming and perfection - A multi-dimensional approach to medical mishaps', in M. Rosenthal, S. Lloyd-Bostock, and L. Mulcahy (eds.) *Medical Mishaps*, Open University Press, Buckingham

Mulcahy, L., and Allsop, J., (1997) 'A Woolf in Sheep's Clothing? - The Move to Informalism in NHS Tribunals', in Leyland and Woods (eds.) Administrative Law: Facing the future Blackstone, London

Allsop, J., and Mulcahy, L., (1997) 'Deconstructing Professional Identity: Doctors' Responses to Complaints', in V. Oligatti, L. Orzack and M. Saks (eds.) *The Sociology of the Professions*, Onati Institute of Sociology of Law

Mulcahy, L., and Tritter, J., (1996) 'Rhetoric or Redress', in M. McConville (ed.) The Citizen's Charter, Blackstone Press, London

Mulcahy, L., with Lloyd-Bostock, S., (1996) 'NHS Complaints Procedures and Patient Centred Care - The connection', in B. Fulford, S.Ersser, and T. Hope (eds.) Essential Practice in Patient Centred Health Care, Blackwell Science, Oxford

Sayag, A., Ronzano, A., Alexandre-Caselli, C., Argan, M., Beale, H., Mulcahy, L., Huet, N., Speigel, N., Witz, C., Avakian P., and Prexl, B., (1995) Le Contrat Cadre - Volume 2: La Distribution, Chambre de Commerce, Paris

Allsop, J., and Mulcahy, L., (1995) 'Dealing with Clinical Complaints', in C. Vincent and R. Clements (eds.) *Managing Risk in the NHS, BMA Publications, London* 

Mulcahy, L., (1995) 'The Socio-Legal Dynamics of complaints to NHS Hospitals and Responses to them', *Proceedings of the 10th World Congress on Medical Law*, Jerusalem

Mulcahy, L., and Lloyd-Bostock, S (1992) 'Complaining - What's the Use' in R. Dingwall and P. Fenn (eds.) Quality and Regulation of Health Care, Routledge, London

Mulcahy, L.,(1990) Court Record Study', Appendix C of Family law - The Ground for Divorce (Law Com. No.192), HMSO, London

# Other policy orientated reports

Mulcahy, L., Rowden, E, and Tsalapatanis, A (2022) Supporting Online Justice: Enhancing Accessibility, Participation and procedural fairness, Oxford: Centre for Socio-Legal Studies. file:///C:/Users/Linda.Mulcahy/Downloads/Mulcahy\_et\_al\_2022\_supporting\_online\_justice%20 (1).pdf

Mulcahy, L., Rowden, E. and Teeder, W., 2020. Exploring the case for Virtual Jury Trials during the COVID-19 crisis: an evaluation of a pilot study conducted by JUSTICE. Available at SSRN 3876199.

Mulcahy, L., Rowden, E. and Teeder, W., 2020. Testing the case for a virtual courtroom with a physical jury hub: Second evaluation of a virtual trial pilot study conducted by JUSTICE. Available at SSRN 3876209.

Mulcahy, L., Rossner, M., and Rowden, E., (2020) What if the dock was abolished in criminal proceedings? Howard league for Penal reform (8,000 words), January 2020

JUSTICE, (2017) What is a court? London: JUSTICE

EUI Task Force (2017) Reforming the Doctorate in the Social Sciences: A Report on Good Practice, Florence: European University Institute

Bondy, V and Mulcahy, L., (2009) Mediation and judicial review, Public Law Project, London. http://www.publiclawproject.org.uk/documents/MediationandJudicialReview.pdf

Allsop, J., Jones, K., Meerabeau, L., Mulcahy, L., and Price, D., (2004) Regulation of the Health professions: A scoping exercise, carried out on behalf of the Commission for the Regulation of Healthcare Professionals

Mulcahy, L., (2004) Evaluating the operation of the first stage of the new NHS complaints procedure: A report for the Healthcare Commission

Mulcahy, L., (2004) Review of the draft recommendations of the Haslam Inquiry

Mulcahy, L., (2004) Supplementary Report of Expert Advice to the Neale Inquiry on the role of complaints in the Neale story

Mulcahy, L., (2004) Expert Advice to Neale Inquiry on barriers to making complaints in the NHS

Allsop, J., and Mulcahy, L., (2003) Adverse Events, Complaints and Clinical Negligence Claims: What do we know? An issues paper prepared for the Chief Medical Officer. Available: http://www.bl.dmu.ac.uk/lmages/Adverse%20Events%20Report\_tcm6-10832.pdf

Mulcahy, (2002) Description of the NHS Complaints procedures for Committees of Inquiry into the performance and conduct of Neale, Ayling, Kerr and Haslam

Wallace, H., and Mulcahy, L., (1999) Cause for Complaint? An evaluation of the effectiveness of the NHS Complaints Procedure, The Public Law Project, London. Abstracts appear in Kennedy and Grubb's Medical Law: Essential cases and materials, Butterworths. http://www.publiclawproject.org.uk/Publications.html

Mulcahy, L., Allsop, J., and Shirley, C., (1997) The Voices of Complainants and General Practitioners in Complaints about Health Care, South Bank University Social Science Research Papers, Working Paper Series, No.3, South Bank University, London

Mulcahy, L., and Tritter, J., (1996) Rhetoric or Redress? The Place of the Citizen's Charter in the Civil Justice System, University of Warwick Legal Research Institute Working Paper, Warwick

Mulcahy, L., and Leadbeater, D., (1996) Putting it Right for Consumers; A Review of Complaints and Redress Procedures in Public Services London National Consumer Council,

#### London

Mulcahy, L., and Tritter (1994), Pathways to complaints – An analysis of the relationship between dissatisfaction and the voicing of grievances, A report for the Wilson Committee on Hospital Complaints

Mulcahy, L., and Selwood, M., (1994) The impact of complaints and claims on hospital consultants, A report for Oxford Regional Health Authority

#### **Book Reviews**

Mulcahy, L., (2019) In Crime's Archive: The Cultural Afterlife of Evidence by Katherine Biber Journal of Law and Society, Volume 46, No. 3 (September 2019).

Gaakeer, J., Herz, R., Kee, J., Mulcahy, L., Pilcher, J., Watt, G. and Young, C., 2018. Carey Young's Palais de Justice. Law and Humanities, 12(2), pp.278-310 (Collection of reviews of a film).

Moran, L., Watt, G., Mulcahy, L., Isaac, D., (2013) Four reflections on the Art of Justice: A Review of Ruth Hertz, The Art of Justice: The Judges's Perspective, Law and Humanities, 7(1) pp113-128

Mulcahy, L., (1996) Review of Understanding Disputes - The Politics of Argument, edited by P. Caplan, in *Anthropology in Action* 

## **Practitioner journals**

Mulcahy, L and Tsalaptanis, A (2022) Video guidance to help tribunal users access hearings online: The Videos and the Project, *Tribunals Journal*, Issue 1, Produced by the Judicial College.

Mulcahy, L and Tsalaptanis, (2022) A., Supporting online Justice: New resources for lay users of online hearings *The Administrative Justice Newsletter*, April

Mulcahy, L., (2011) 'Segregation', European and International Courts Executive Research Tour DVD, Canberra. Edited by David Tait and Diane Jones

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Mulcahy, L., Allsop, J., and Shirley, C., (1996) 'Diplomatic Service' Health Service Journal (11th January), pp. 26-27

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#### Conference highlights (funded invitations)

In the last twelve months Linda has presented papers in the Netherlands, the US and in Spain.

2022	Plenary: New perspectives on Naming, Blaming, Claiming: A year in the life of the NHS, Towards a Jurisprudence of Consequences Conference, University of Groningen, Netherlands
2022	Plenary: Court architecture in the digital age: The Role of Courts and Access to Justice in a Digital Era, 9-10 June 2022, Nijmegen, The Netherlands
2020	Gender, the legal profession and the Court, Difficult Dialogues forum, Goa, India,
2019	What role can law centres play in addressing the democratic deficit – moving beyond academic characterisations of radical lawyering, Plenary, Law Centres Network Annual Conference
2019	The Democratic Courthouse: Design, Dignity and Due Process, Dutch Socio- Legal Studies Association workshop, Rotterdam

2018	The Democratic Courthouse: Design, Dignity and Due Process, Annual lecture, Centre for Law and Society, Cardiff.
2017	Socio-legal Studies Association annual conference plenary: What can art tell law about itself?
2017	Institute of Advanced Legal Studies Coffin Memorial Lecture: The Eyes of the law: A visual turn in socio-legal studies?
2016	European Commission Open Government conference: The Democratic Courthouse
2016	Berlin Institute of Advanced Studies, Berlin 'Law in Context' lecture series: Architecture and the phenomenology of law
2015	Participant in performance of 'The Female Voice and Embodied Testimon's Green Street Court House, Dublin in association with the Irish Feminist Judgments Project
2014	Workshop at CSLS, Oxford University devoted to discussion of my book Legal Architecture: Justice, Due Process and the Place of Law
2013	Plenary speaker at Bodies of Evidence conference, Sydney
2012	Speaker and Invited guest of the American Legal History Association at their annual conference, St Louis, USA
2012	Invited Speaker, Videoconferencing in Courts Symposium, hosted by the Institut des Hautes Études sur la Justice, at École de Droit de la Sorbonne, Paris.
2011	Plenary speaker, Sociology of the Space(s) of Justice: Interdisciplinary Dialogues, Centro de Estudos Socia, Coimbra, Portugal
2011	The Architecture of Justice at 'Author Meets Reader' session, Annual law and Society Association conference, San Franscisco