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Home and away

A research study about immigration detention and deportation

Survey questionnaire – [Name of IRC]

About the survey:

This survey is being carried out as part of a research project to better understand life and coping in Immigration Removal Centres. I will not be writing anything in your record or discussing any of your answers with anyone else. All of your answers and comments will remain confidential and anonymous.

Part I asks for some background information.

Parts II and III ask about your experiences in THIS Removal Centre.

If you would like to have anything explained, or have any difficulties with reading or writing, please ask for assistance.

Today's date:

PART I

- 1. What is your nationality?
- 2. What is your ethnic group?
- 3. What is your religion?
- 4. What is your age?
- 5. What is your marital status? single married divorced widowed civil partnership
- 6. How long have you been living in the UK?
- 7. Do you have family members in the UK? yes no won't say
- 8. Do you have any children? yes no won't say
- 9. If you have family members (including children) who do not live in the UK, do you send them money? yes, regularly yes, sometimes no, never won't say
- 10. If yes, how much do these family members (including children) depend on you for financial support? completely some not at all won't say
- 11. How long have you been at this Immigration Removal Centre?
- 12. Were you previously in another Removal Centre? yes no won't say
- 13. If yes, which one(s) and how long were you there?
- 14. Were you transferred to this Removal Centre from another Removal Centre? yes no won't say
- 15. If yes, how many times have you been transferred?
- 16. How does this Centre compare to others you have experienced in the UK? better about the same worse don't know won't say I have only been at this Centre
- 17. Have you ever been held an immigration detention centre in any other country? yes no won't say
- 18. If yes, was it during your migration to the UK? yes no won't say

19. Before being in a Removal Centre, were you in prison in the UK? yes no won't say
20. If yes, how long was your sentence? less than one year
 1 year but less than 2 years
 2 years but less than 4 years
 4 years but less than 10 years
 10 years but less than life
 life (not including IPP)
 IPP
 other (how long?)
 won't say
21. Before being in a Removal Centre, what were you doing in the UK?

The next set of questions concern your immigration/asylum status:

22. Have you ever been granted the legal right to enter or remain in the UK? yes no won't say
23. Have you ever been granted indefinite leave to remain in the UK? yes no won't say
24. Did you over-stay a visa? yes no won't say
25. If yes, which visa did you originally have and when did it expire?
26. Do you have an immigration solicitor? yes no won't say
27. If yes, are you in regular contact (do you speak with him or her often)? yes no won't say
28. Are you satisfied with the services provided by your immigration solicitor? yes no won't say
 I don't have a solicitor
29. Is your immigration solicitor paid for by Legal Aid? yes no won't say
 I don't have a solicitor

30. Have you ever applied for: *(please mark with an 'X' each box that is relevant)*

	Never	Once	Twice	3-5 times	5-10 times	More than 10 times
Asylum						
Bail						
Temporary Admission						
Judicial Review						
Review at the European Court						

31. Are you currently appealing your immigration/asylum case? yes no won't say

32. Have you appealed an immigration/asylum decision before? yes no won't say

33. If yes, how many times have you appealed?

34. Have your removal directions (flight) from the UK been set? yes no don't know won't say

35. If yes, when are you scheduled to leave (what date)?

PART II

Thinking now about your detention in THIS Removal Centre:

- 36. At this Removal Centre, what unit/wing are you on?
- 37. What do you do each day in this Removal Centre?
- 38. Have you ever been removed from association at THIS Centre? yes no don't know
- 39. If yes, how many times and for how long?
- 40. Have you ever been temporarily confined (Rule 42) at THIS Centre? yes no don't know
- 41. If yes, how many times and for how long?
- 42. Have you refused fluid or food at THIS Removal Centre? yes no
- 43. If yes, how many times and for how long?
- 44. Do you receive visits in this Removal Centre? yes no
- 45. If yes, who visits you?
- 46. Are you in regular contact with members of your family? yes no
- 47. Are you in regular contact with outside organisations? yes no
- 48. If yes, which ones?
- 49. At this Removal Centre, have you made a formal complaint? yes no
- 50. If yes, how many formal complaints have you made?
- 51. If yes, overall, do you feel your complaint(s) have been handled well? not at all a little bit quite a bit extremely

52. At this Removal Centre, have you ever used the translation/ interpretation service? yes no

53. If yes, was it helpful? not at all a little bit quite a bit extremely

The next set of questions concern your health and how you are coping with detention:

Below is a list of problems and complaints that people sometimes have. Read each one carefully, and select the descriptor that best describes how much discomfort that problem has caused during the past seven (7) days including today. *Please mark one box with an 'X'.*

How much were you distressed by:	Not at all	A little bit	Quite a bit	Extremely
Feeling low in energy, slowed down				
Blaming yourself for things				
Crying easily				
Poor appetite				
Difficulty falling or staying asleep				
Feeling hopeless about the future				
Feeling sad				
Feeling lonely				
Thoughts of ending your life				
Feeling of being trapped or caught				
Worrying too much about things				
Feeling no interest in things				
Feeling everything is an effort				
Feelings of worthlessness				

54. Have you ever been on an ACDT (Assessment, Care in Detention and Teamwork) (the orange booklet) plan while in detention? no, never on ACDT
 yes, in this Removal Centre
 yes, in another Removal Centre
 yes, in this and another Removal Centre
 don't know

55. Did you have a problem with drug or alcohol misuse before you arrived? no problem with either
 yes, drugs only
 yes, alcohol only
 yes, both drugs and alcohol

56. If you had a drug/alcohol misuse problem before coming into this Removal Centre, did you need help to detox from drugs or alcohol on arrival?

- no, did not need any detox
- yes, needed alcohol detox only
- yes, needed drug detox only
- yes, needed both drug and alcohol detox

57. Do you have any health problems or concerns?

- yes no

58. If yes, please list.

.....
.....
.....

59. Are you on any medication?

- yes no

60. If yes, was it prescribed by a doctor in THIS Removal Centre, or before?

- at this Removal Centre
- before
- both at this Removal Centre and before
- don't know

Thinking now about your detention in THIS Removal Centre:

61. What helps you cope with your detention?

- support from family and friends
- support from my solicitor or other organisations
- support from other detainees
- my faith/religion
- support from staff at this Removal Centre
- other

62. Which programmes or amenities offered in THIS Removal Centre have made your time in detention better?

.....
.....
.....

63. What are the three worst things about your life in this Removal Centre?

- 1.
- 2.
- 3.

64. What are three positive things about your life in this Removal Centre?

- 1.
- 2.
- 3.

65. Have you been considered for any type of removal/return scheme?

- yes no don't know

66. If yes, which one(s)?

- Early Removal Scheme (ERS) (for Foreign National Prisoners)
- Tariff-Expired Removal Scheme (TERS)
- Facilitated Return Scheme (FRS)
- Voluntary Release Scheme (VRS)
- Assisted Voluntary Return (AVR) Scheme
- other

67. Would you like to participate in a removal/return scheme?

- yes
- no
- don't know
- won't say

68. Why or why not?

.....
.....
.....

69. What do you need in order to resettle in your country of origin?

- education
- skills
- financial support
- the support of friends or family
- the support of organisations
- help to find family
- don't know
- other

PART III

The next part of the questionnaire asks about how you feel about the quality of life you experience in this Removal Centre. It is important that you only answer in relation to the Removal Centre you are in now and not any other Removal Centres you may have been in before.

Please read each statement carefully and circle the answer that best describes how you feel. Only circle ONE (1) answer for each statement and take care to answer each question. Please ask if there are any statements or words that you do not understand. Thank you.

STATEMENT	FOR EACH QUESTION BELOW, PLEASE PUT A CIRCLE AROUND THE RESPONSE THAT BEST DESCRIBES HOW YOU FEEL					
	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
1. Most officers here are kind to me	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
2. I am not being treated as a human being in here	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
3. Most of the immigration staff here show concern and understanding towards me	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
4. The quality of my living conditions is poor	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
5. The food at this Centre is good	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
6. In this Removal Centre they do not care about me, they just want me to be deported	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
7. Most officers address and talk to me in a respectful manner	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
8. Most detainees do not address and talk to each other in a respectful manner	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
9. Most immigration staff treat me with respect and listen to me properly	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
10. I have been helped significantly by an officer in this Centre with a particular problem	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
11. I do not feel cared for by the staff in the healthcare unit	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable

STATEMENT	FOR EACH QUESTION BELOW, PLEASE PUT A CIRCLE AROUND THE RESPONSE THAT BEST DESCRIBES HOW YOU FEEL					
12. This Centre helps people who have been victims of rape or domestic violence get the care they need	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
13. This Centre helps people who have been victims of torture get the care they need	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
14. Most staff members in this Centre are honest and truthful	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
15. The doctors here do not believe me when I tell them about my health problems	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
16. I trust most of the immigration staff in this Centre	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
17. I do not trust most of the other detainees at this Centre	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
18. I have to be careful about everything I do in this removal Centre, or it can be used against me in my immigration case	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
19. I do not feel safe in this Removal Centre	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
20. There is not enough to do at this Centre	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
21. I spend most of my day in my room	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
22. To get things done in this Removal Centre you have to ask and ask and ask	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
23. The other detainees threaten or bully me	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
24. People who don't speak English have a hard time in here	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
25. Since I arrived at this Centre, I have thought about killing myself	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable

STATEMENT	FOR EACH QUESTION BELOW, PLEASE PUT A CIRCLE AROUND THE RESPONSE THAT BEST DESCRIBES HOW YOU FEEL					
26. Anyone who harms themselves or attempts suicide gets the care and help from staff that they need	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
27. I have never cut or hurt myself at this Centre	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
28. I can't receive enough visits in this Centre	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
29. This Centre helps me stay in contact with my family	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
30. Most staff here do not treat detainees fairly when applying the Centre rules	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
31. Most of the immigration staff at this Centre are good at explaining the decisions that concern my immigration/asylum case	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
32. Immigration staff treat all the detainees the same in this Removal Centre, no matter where they are from	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
33. I don't think I will succeed in my immigration/asylum case	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
34. I don't know what is happening with my immigration/asylum case	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
35. If you do something wrong in this Removal Centre, officers do nothing	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
36. I don't know how long I will be here	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
37. Racist comments by staff are uncommon in this Removal Centre	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
38. Detainees from different nationalities get along well in here	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable

STATEMENT	FOR EACH QUESTION BELOW, PLEASE PUT A CIRCLE AROUND THE RESPONSE THAT BEST DESCRIBES HOW YOU FEEL					
39. Detainees from different religions do not get along well in here	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
40. Healthcare provision here is as good as I would expect to receive outside	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
41. I can usually see a doctor within a reasonable amount of time	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
42. I cannot see a dentist within a reasonable amount of time	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
43. The nurses in this Removal Centre look after me	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
44. On the whole, relationships between officers and detainees in this Centre are good	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
45. I can always get help from an officer when I need it	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
46. Personally, I do not like most of the officers here	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
47. I have no real/good friends in this Removal Centre	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
48. It is not easy to get a translator when I need one	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
49. I find it easy to make myself understood to immigration staff here	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
50. I do not always understand what the officers are telling me	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
51. The induction process in this Removal Centre helped me to know what to expect each day	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable

STATEMENT	FOR EACH QUESTION BELOW, PLEASE PUT A CIRCLE AROUND THE RESPONSE THAT BEST DESCRIBES HOW YOU FEEL					
52. When I am feeling really upset, there is someone here I can talk to	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
53. I have no difficulty falling asleep at night	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
54. I wake up a lot during the night	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
55. I have regular bad dreams	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
56. I am excited/happy about the future	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
57. Officers help me to remain hopeful about my immigration/asylum case here	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
58. The other detainees help me to remain hopeful	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
59. I feel it is impossible to make progress in my immigration/asylum case	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
60. I am ready to go back	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
61. I am learning skills in here that will help with life after release	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
62. The level of illegal drug use in this Removal Centre is quite high	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
63. This Removal Centre is good at improving the wellbeing of detainees who have drug problems	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable
64. Illegal drugs cause a lot of problems between detainees in here	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know/not applicable

